



## CASE STUDY

# Garmin

### Garmin honed in on expense automation and user experience

As a global positioning satellite technology leader, Garmin International, Inc. (Garmin) charted a course for worldwide success, yet was stuck with outdated spreadsheets and manual expense reporting processes. Expenses were burdensome for the AP team to manage, and employees had to endure lengthy delays and paperwork just to be reimbursed for business expenses they had already incurred out-of-pocket. Making the process easier for employees was a key factor in implementing Emburse.

#### Challenges

- Inefficient, paper-based expense management process
- AP staff mired in lower-value administrative tasks
- Reimbursement delays for out-of-pocket expenses

#### Results

- Saved AP eight hours per week by eliminating manual tasks
- Mitigated risk of duplicate expenses with automated rules
- Increased visibility and control of expenses
- Expedited reimbursement for 2,300+ users by offering mobile capabilities and ACH direct deposit

### AP gained efficiency, visibility, and eight extra hours per week

Since implementing Emburse, Garmin has enjoyed significant improvements in the expense report review and approval process, while users benefited from the convenience of the mobile app.

By digitalizing processes, Garmin improved spend visibility and enabled AP to monitor and report expenses more efficiently. Streamlined workflows ensure a timely and accurate review process. System-built rules identified duplicate expenses in minutes versus AP sorting and reviewing manually. By integrating with its ERP system, Garmin reduced manual data entry, giving the AP team eight hours back per week for more critical tasks. Additionally, they added ACH direct deposit to expedite reimbursement and eliminate the need for paper checks.

#### About Emburse

Emburse makes expense management simple. We deliver efficiency and time savings, increase financial visibility, enhance spend control and compliance, and improve the business travel experience.



**Industry:** Manufacturing

**Employees:** 3,000

**Customer since:** 2014

**Product:** Emburse Certify

Garmin brings GPS navigation and wearable technology to automotive, aviation, marine, outdoor and fitness markets, so its customers can make the most of the time they spend pursuing their passions.

“ Emburse has saved countless hours for the AP team and for associates submitting reports. We have more time to focus on upholding our travel policy and making sure associates get a timely and accurate reimbursement.

Kristi Bobek

Accounts Payable Supervisor

