



OKI Europe

CASE STUDY



OKI Europe selected Emburse to centralize and simplify expense management

OKI Europe had an outdated expense management process consisting of multiple disconnected systems. Each of their offices across EMEA managed travel expenses differently, with varying policies, systems (mostly manual), and over 250 active GL codes. It was impossible to centrally manage and accurately analyze spend data, and travel expense reimbursement typically took three weeks or more.

After a thorough RFP process with top providers, OKI Europe selected Emburse because of its advanced global capabilities, such as its ability to accommodate the unique VAT reclaim requirements for various European countries including Germany, the United Kingdom, France, and the United Arab Emirates. Other stand-out features included its mobile capabilities, reporting, and self-service features that allow admins to maintain and update rules.

OKI Europe saw Emburse as an advanced, highly customizable, user-friendly solution. The team was also impressed with Emburse's customer service and eagerness to address their complex cross-geographical needs.

OKI

OKI Europe Ltd is a division of OKI Data Corporation, a global business-to-business brand and pioneer of award-winning digital LED printer technology. Its compact, robust and leading-edge products combined with customer-centric solutions, empower businesses to create and print professional quality applications in-house. OKI Europe employs approximately 500 staff in 15 locations and is represented in 60 countries throughout Europe, Middle East, India and Africa.

For more information, visit www.oki.com/eu.

Industry: Manufacturing

Employees: 500

Customer since: 2018

Product: Emburse Chrome River

“ We felt that Emburse was a modern **global enterprise solution** with the relevant experience to **address our complex business needs**.

Albert Kupfer

Director Finance & Administration EMEA

Challenges

- Multiple disconnected expense management systems
- Inconsistent policies and coding
- Lack of visibility into expense data
- Subpar user experience and extended reimbursement times

Results

- Streamlined processes resulting in 70% faster traveler reimbursement
- Standardized rules and codes, reducing the number of GL codes by 70%
- Increased data visibility and identified areas for cost control, reducing spend by 20%
- Improved user experience with time-saving mobile features and OCR



OKI Europe sped reimbursement by 70% and cut spend by 20%

Partnering with Emburse's implementation experts, OKI Europe's finance team streamlined its rules. They consolidated more than 250 GL codes to 80 (nearly a 70% reduction) now used across the EMEA organization. They also built country-specific per-diem rate calculations within the system, applicable for even the most complex use cases in Germany.

The centralized solution gives the finance team full visibility into expenses across EMEA. This helped them make more accurate budget projections and identify areas for cost control and efficiency gains, resulting in a 20% reduction in regional spending.

Managers gained better visibility into staff spending, and the automatic routing, pre-approval, and mobile approval capabilities made the expense report approval process quick and easy. Travelers now get reimbursed 70% faster, going from three weeks to just one with Emburse.

OKI Europe travelers find Emburse intuitive to use. They can take photos of receipts with their mobile device, while built-in OCR technology automatically populates receipt details so they can easily submit expense reports from anywhere, saving time and reducing administrative hassle.

“ Efficiency gains are key! With Emburse, we've been able to **reduce spending by 20% and reimburse travelers 70% faster.**”

Albert Kupfer

Director Finance & Administration EMEA

About Emburse

Emburse's expense, travel management, accounts payable, and payments solutions are trusted by more than 12 million professionals, including CFOs and finance teams, travel managers, and business travelers. More than 20,000 organizations in 120 countries, from Global 2000 corporations and small-medium businesses, to public sector agencies and nonprofits, count on us to manage expenses with ease, providing user-friendly tools and personalized support.

