

Che Services uses Nexonia to automate the expense management process

Introduction

This case study of CHE SERVICES is based on a July 2020 survey of Nexonia by Emburse customers by TechValidate, a 3rd-party research service.

“Nexonia saves time, the sync with Intacct is extremely time efficient” – David Stern, Accountant

Challenges

Prior to selecting Nexonia, Che Services struggled to:

- Automate the expense management process
- Grant end-user accessibility (mobile apps, any device capability)

During the evaluation process, Che Services considered Concur and Expensify before choosing Nexonia.

Use Case

Che Services are **extremely satisfied** with Nexonia’s ability to:

- Reduce errors caused by manual data entry
- Provide better oversight into costs and expenses
- Ensure policy compliance
- Reimburse expenses faster
- Make corporate card reconciliation easier

According to Che Services, they found the following capabilities of Nexonia **extremely valuable** for their business:

- Approval workflow configurability
- Policy control
- Credit card reconciliation
- ERP integration
- Mobile app
- Support & training
- System reliability

Results

Compared to other solutions, Che Services rated Nexonia as **best in class** in the following areas:

- Approval workflow configurability
- Policy control
- Credit card reconciliation
- ERP integration
- Ease of use
- Mobile app
- Best in class support & training
- System reliability

Che Services said they **strongly agree** that:

- Nexonia’s service level and accessibility was an important factor in the decision-making process.
- Nexonia’s configurability and deep integrations with our systems have improved the efficiency of our finance teams.
- Nexonia gives us control over expenses and saves us time and money.

For Che Services, Nexonia has helped them in the following ways:

- Saving their finance teams time so they can focus on more meaningful and strategic work
- Increasing productivity by automating mundane, manual tasks
- Reducing stress associated with expense and/or invoice management
- Enabling remote work with cloud-based, paperless solutions

Using Nexonia, Che Services estimates they save between **5-10 hours a month** and saw a return on their investment between **2-4 months**.

Company Profile

Company:
CHE SERVICES

Company Size:
Large Enterprise

Industry:
Healthcare

About Nexonia by Emburse

Nexonia is a leading provider of web and mobile expense, time, travel and other business financial management solutions. Nexonia’s simple-to-use applications are fully integrated with ERPs, credit cards, and other systems supporting a variety of businesses. Nexonia solutions are designed to streamline the reporting and approval process, improve human resource management, and enhance operational efficiency. For more information about Nexonia, please visit www.nexonia.com.

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